

City of Union City

Presents

Employer Breakfast Meetings

"Mediation Skills"

Wednesday, July 11, 2007

10:00 am – 12:00 pm

Carter Industries 950 Whipple Road, Union City CA 94587

Learn how to apply mediation techniques to resolve employee relations issues and employee-management conflicts in the workplace. This presentation will demonstrate how you can utilize mediation skills to defuse conflict and eliminate the need for third-party intervention. In addition, get the inside scoop on EEOC's Alternative Dispute Resolution program where mediation offers an alternative to the traditional investigation and litigation process to resolve charges of employment discrimination.

Speaker Bio: EEOC Supervisory ADR Coordinator **DEBORAH WONG RANDALL** manages the ADR/Mediation Program for the entire San Francisco District. Prior to December 1, 2003, Ms. Randall served as the Enforcement Manager, responsible for all enforcement activities in the San Francisco District Office. She began employment with the U.S. Equal Employment Opportunity's San Francisco office in 1974.

Come and enjoy a free breakfast and grow your business to new levels.

RSVP to Greg Abeyta, Economic Development
510-675-5392 or GregA@ci.union-city.ca.us.



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